

Welcome to today's **University Business** web seminar

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# **Welcome Back!**

## **Using Mobile Solutions to Safely Reopen Your Campus**



**Dan Gretz**  
Sr Channel Mgmt  
Director  
Transact Campus



**John Diaz**  
VP, Point-of-Sale  
Solutions  
Transact Campus



**Matthew Drummond**  
Solutions Engineer  
Transact Campus

**Thank you for joining us! The web seminar will start promptly at 2:00 ET.**

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## Welcome Back! Using Mobile Solutions to Safely Reopen Your Campus

*Thank you for joining us! The web seminar will start shortly at 2:00 ET.*

**For technical support:**

Use the Chat panel at the right of your screen. Select the name of our event producer, Jason York, and type your message.

"Chat" for tech support

**No computer speakers? Prefer to listen privately?**

Dial the phone number and access code posted in the Chat window.

**To submit a question to our panel:**

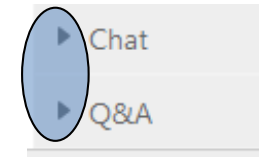
Use the Q&A panel at the right of your screen. Send your question to All Panelists, the default option.

"Q&A" for panelist questions

Ask:

**Don't see a panel?**

Click the "expand panel" triangle in front of the panel name.



**Need to access the presentation at a later time?**

Everyone will receive an email with links to the slides and archive recording.

# Welcome Back!

## Using Mobile Solutions to Safely Reopen Your Campus



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*This web seminar is sponsored by:*

# TRANSACT



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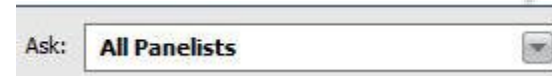
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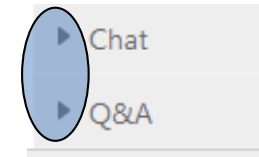
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Welcome Back!  
Using Mobile  
Solutions to  
Safely Reopen  
Your Campus



# Today's Speakers



**Dan Gretz**  
Senior Channel Mgmt.  
Director, Transact



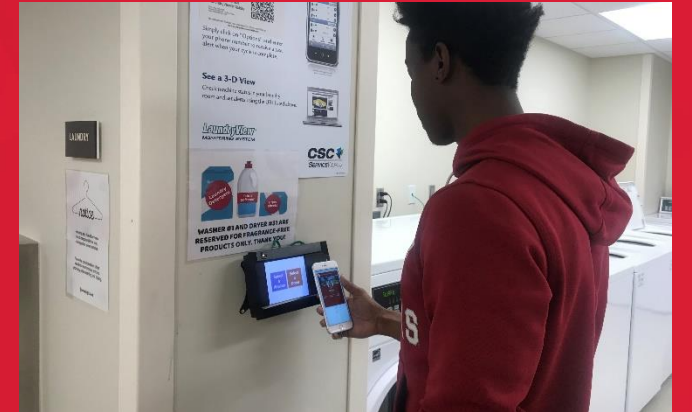
**John Diaz**  
VP - Point-of-Sale Solutions,  
Transact



**Matt Drummond**  
Senior Solutions Engineer,  
Transact

As mobile technology  
has evolved, so too have  
students' mobile expectations.

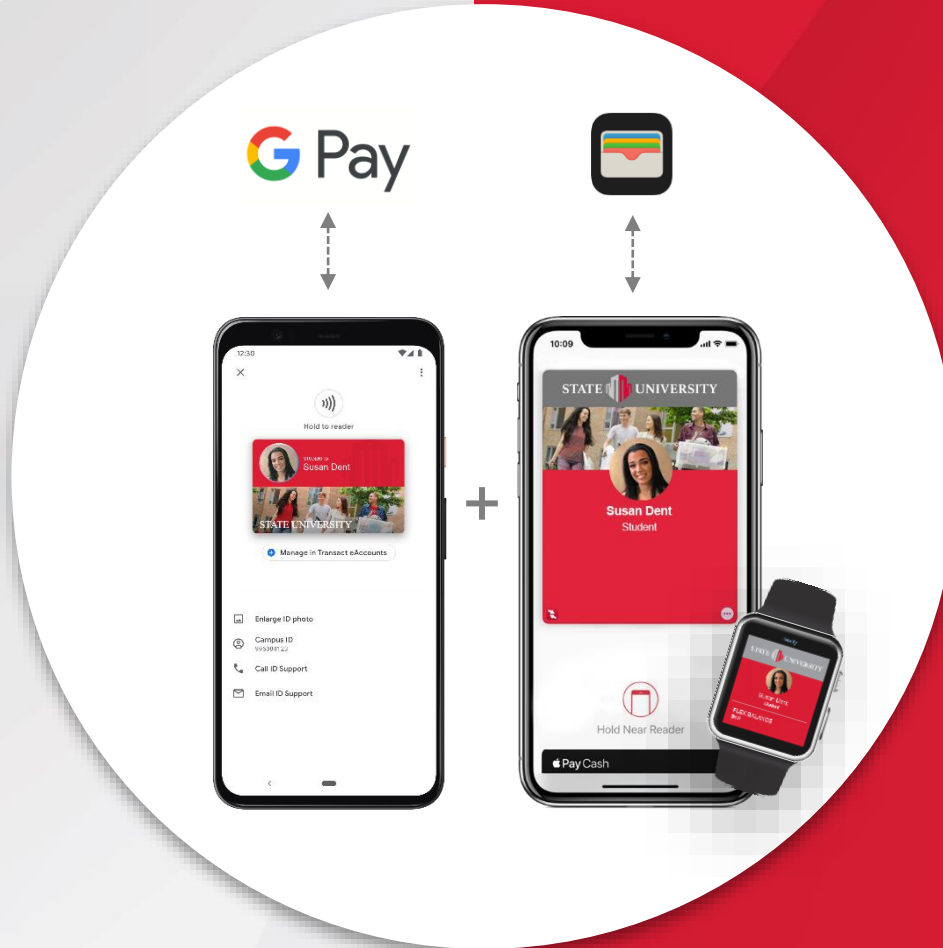
The current emphasis on social distancing  
has accelerated adoption of providing more  
self-service options that students are  
demanding.





## Open & Extensible Ecosystem

Transact is the **only** provider in the world that can deliver a native NFC Mobile Credential Student ID in wallet for both Android and iOS.



Dining



Locks



Bookstore



Print/Copy



Vending



Events



Parking

...and More

# Leader in Mobile Credential Technology



Solution for iPhones,  
Apple Watches,  
& Android phones



Works for purchase &  
payment transactions  
& secure access control

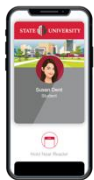


Life cycle management  
for delivery, update,  
and revocation



Tape & go!  
No app to open, no door,  
or machine to select

NO CONTACT



Enhanced security  
& convenience



Near Field  
Communication (NFC)  
contactless technology



# Use Everywhere on Campus

More Transact touch-points provide more data useful for contact tracing should need arise.



- Integrated payments
- Campus commerce and privilege management

- |                                               |                                               |
|-----------------------------------------------|-----------------------------------------------|
| <b>1</b> Academic buildings                   | <b>10</b> Health center                       |
| <b>2</b> Residence halls                      | <b>11</b> Book store                          |
| <b>3</b> Public safety office                 | <b>12</b> Alumni building                     |
| <b>4</b> Food services                        | <b>13</b> Library                             |
| <b>5</b> Off-campus merchants                 | <b>14</b> Fitness center                      |
| <b>6</b> Bursar/student accounts              | <b>15</b> Parking garage                      |
| <b>7</b> Mobile payments & unified credential | <b>16</b> Stadium and other events facilities |
| <b>8</b> Admission office                     |                                               |
| <b>9</b> Food trucks, carts, and kiosks       |                                               |



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**Hamilton**

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EST. 1785  
UNIVERSITY OF NEW BRUNSWICK

# Transact eAccounts

A virtual Campus Card Office reducing or eliminating the need for in-person office visits.



Self-service  
portal via mobile  
and online



Immediate  
access to funds



Transaction history  
for better budget  
management



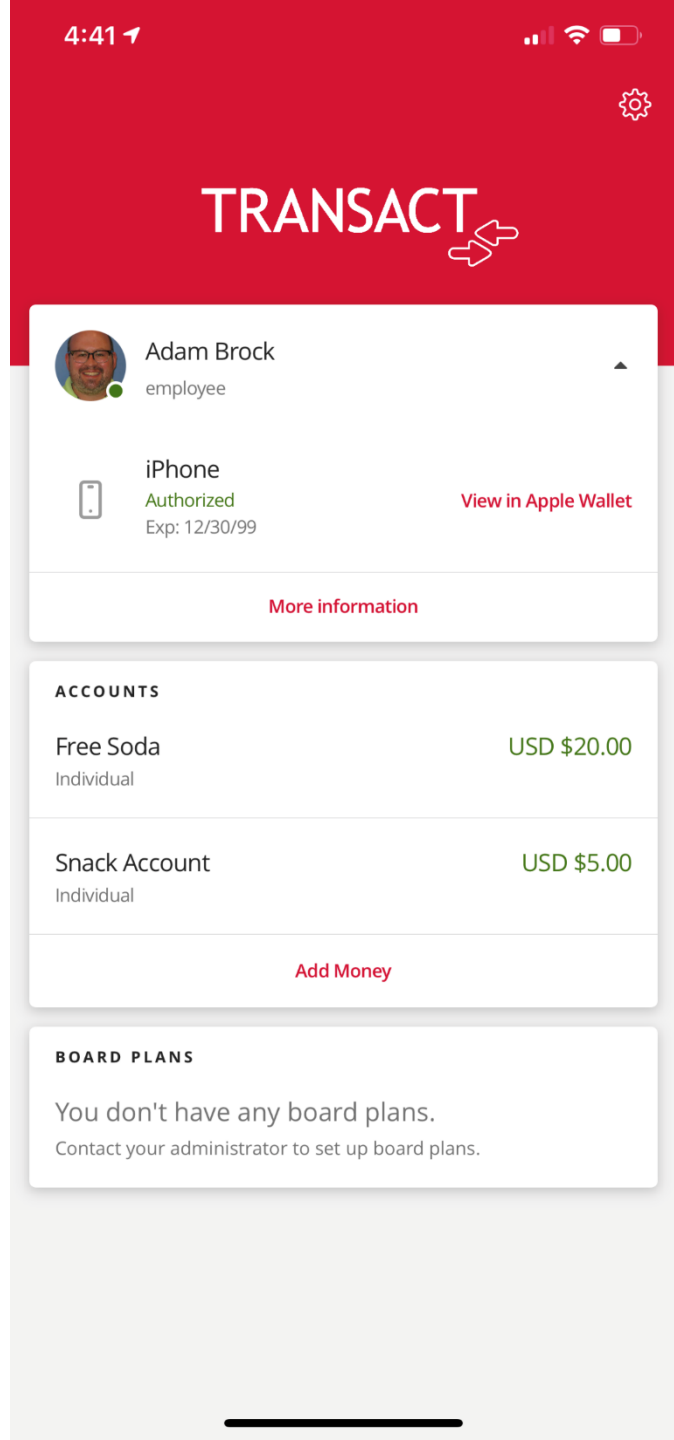
Web deposits  
for stored value  
accounts



Low balance  
alerts and  
auto-top-off

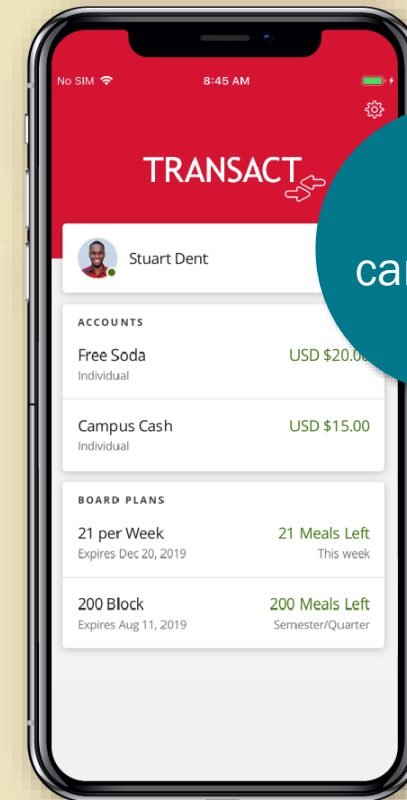
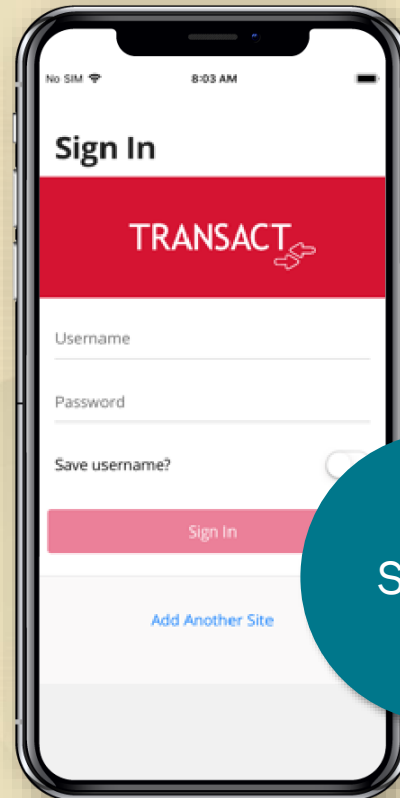
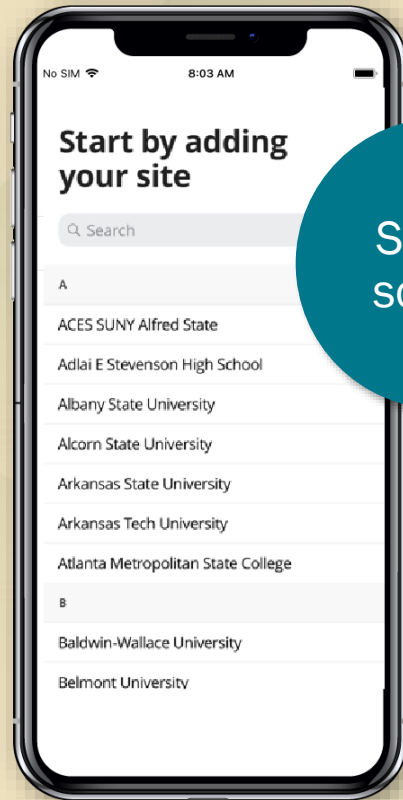


Real-time  
deactivation for  
lost cards

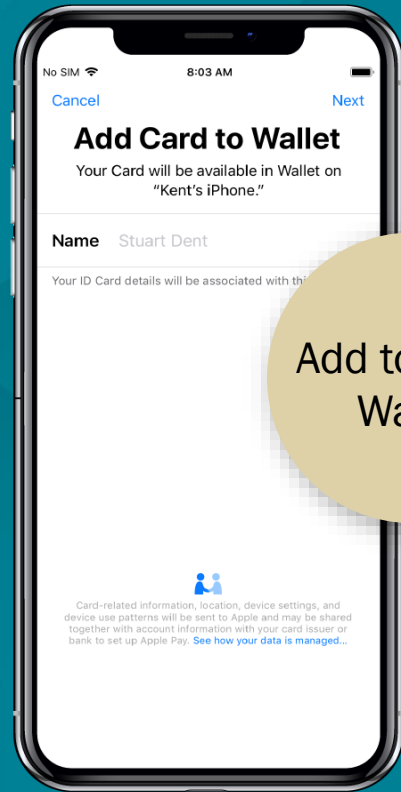




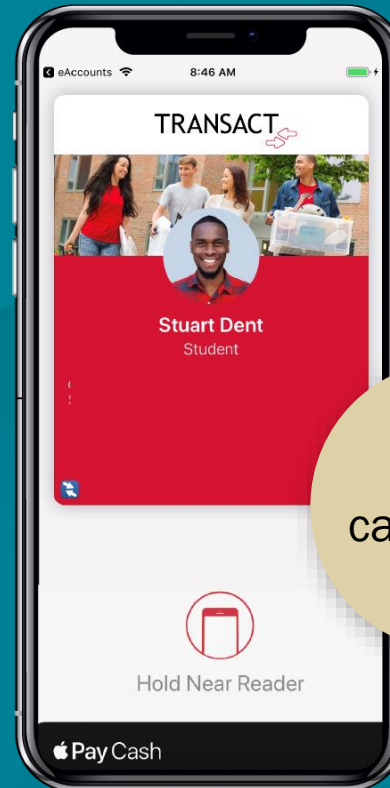
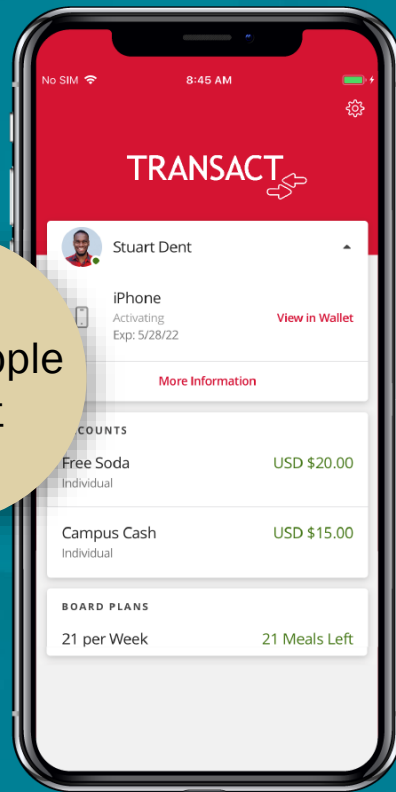
# Student Experience: Easy To Get Started!



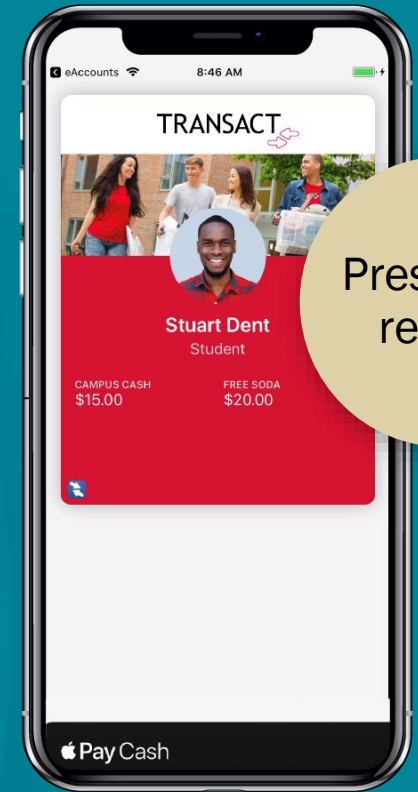
# Student Experience: Ready to Use in Minutes!



Add to Apple Wallet

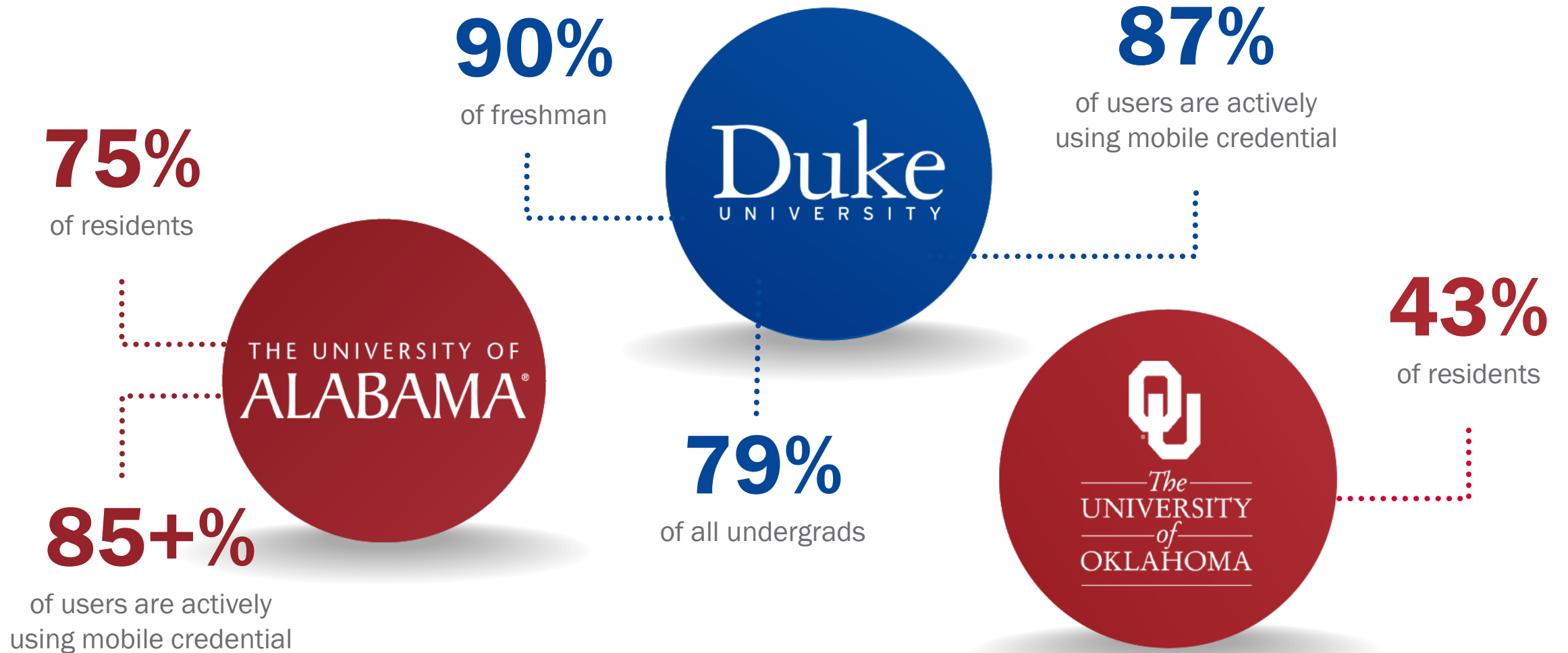


View campus ID



Present to reader

## Success – provisioning and usage



TRANSACT 

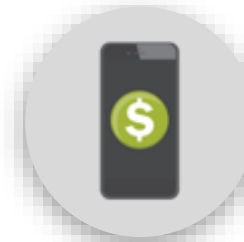


# Mobile Ordering

# What clients told us they wanted from a new mobile ordering solution



Enhance  
student  
experience



Increase  
revenues



Reduce  
operating  
Costs



Incentivize  
behavior &  
feedback



Encourage  
healthy  
choices



Reinforce  
campus brand



# Why clients are adopting Transact Mobile Ordering



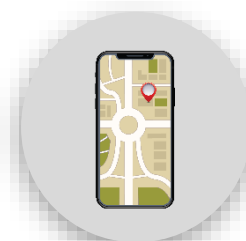
Campus  
branded app



No fees to  
students



Full control of  
app & student  
experience



No unaffiliated  
off-campus  
vendors in app



Seamless  
integration with  
Point-of-Sale



Campus wide  
use beyond  
just dining

# How Transact Mobile Ordering is helping campuses in responding to COVID-19



Facilitates  
Social  
Distancing



Supports  
Order Pickup  
or Delivery



Can be used for  
more than just  
food



Delivers  
marketing &  
communications

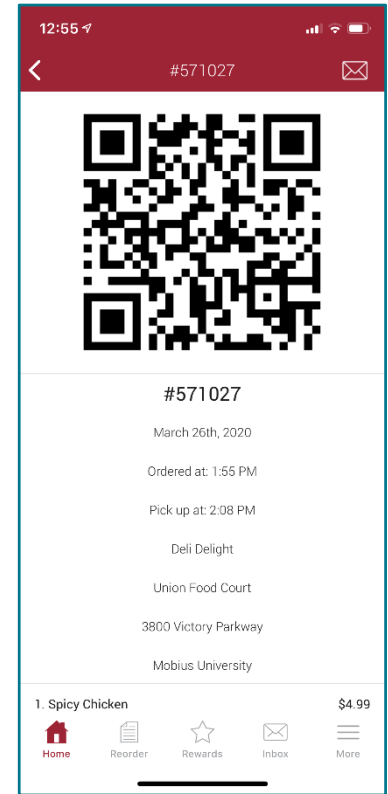
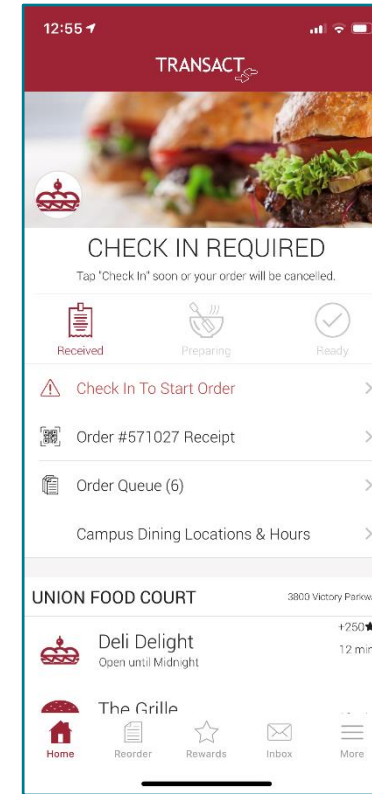
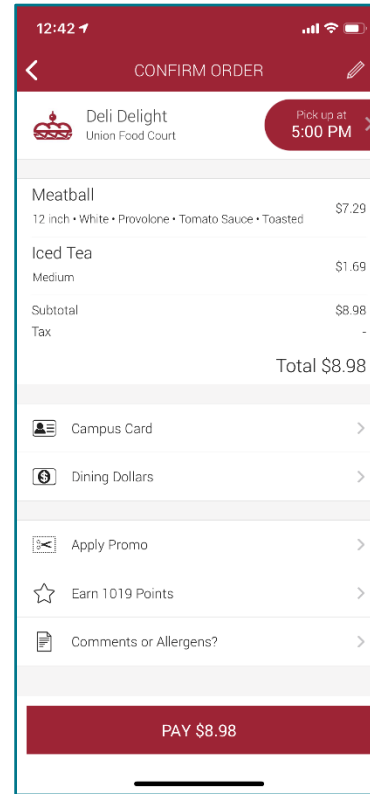
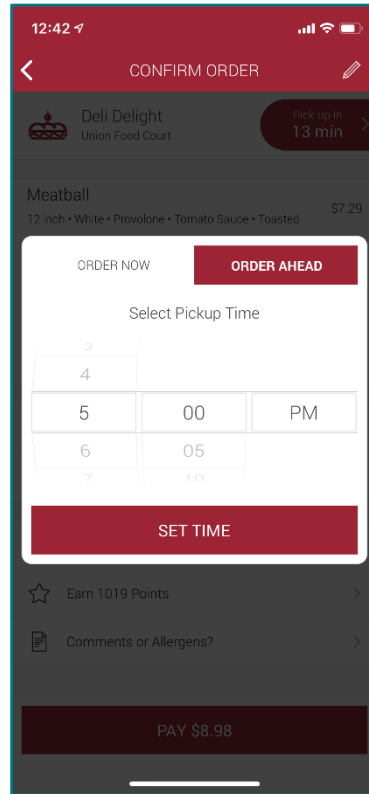
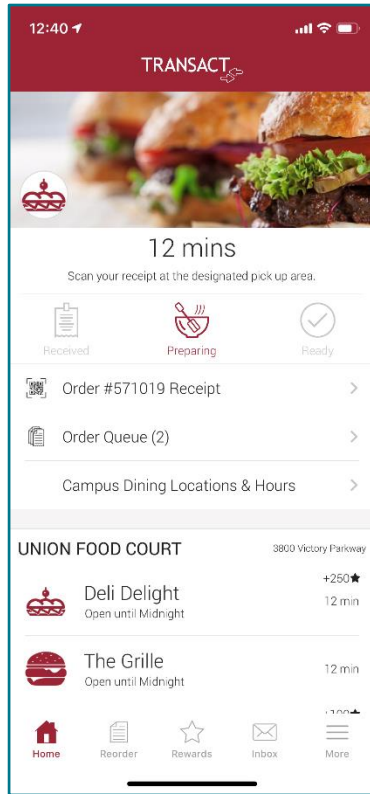
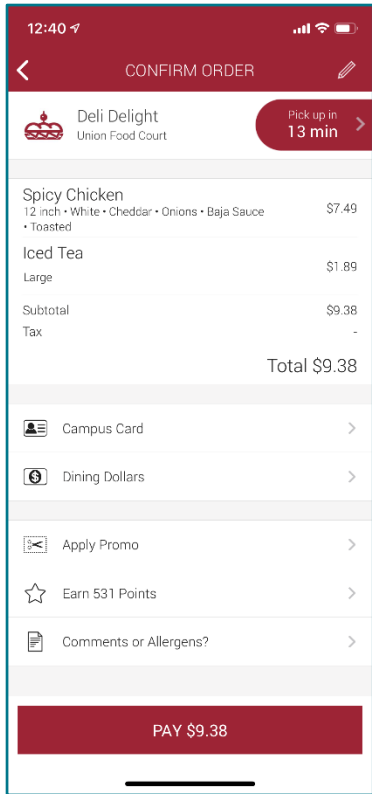


Can be  
deployed  
remotely



Fully managed  
by campus for  
fast response

# Ordering Options

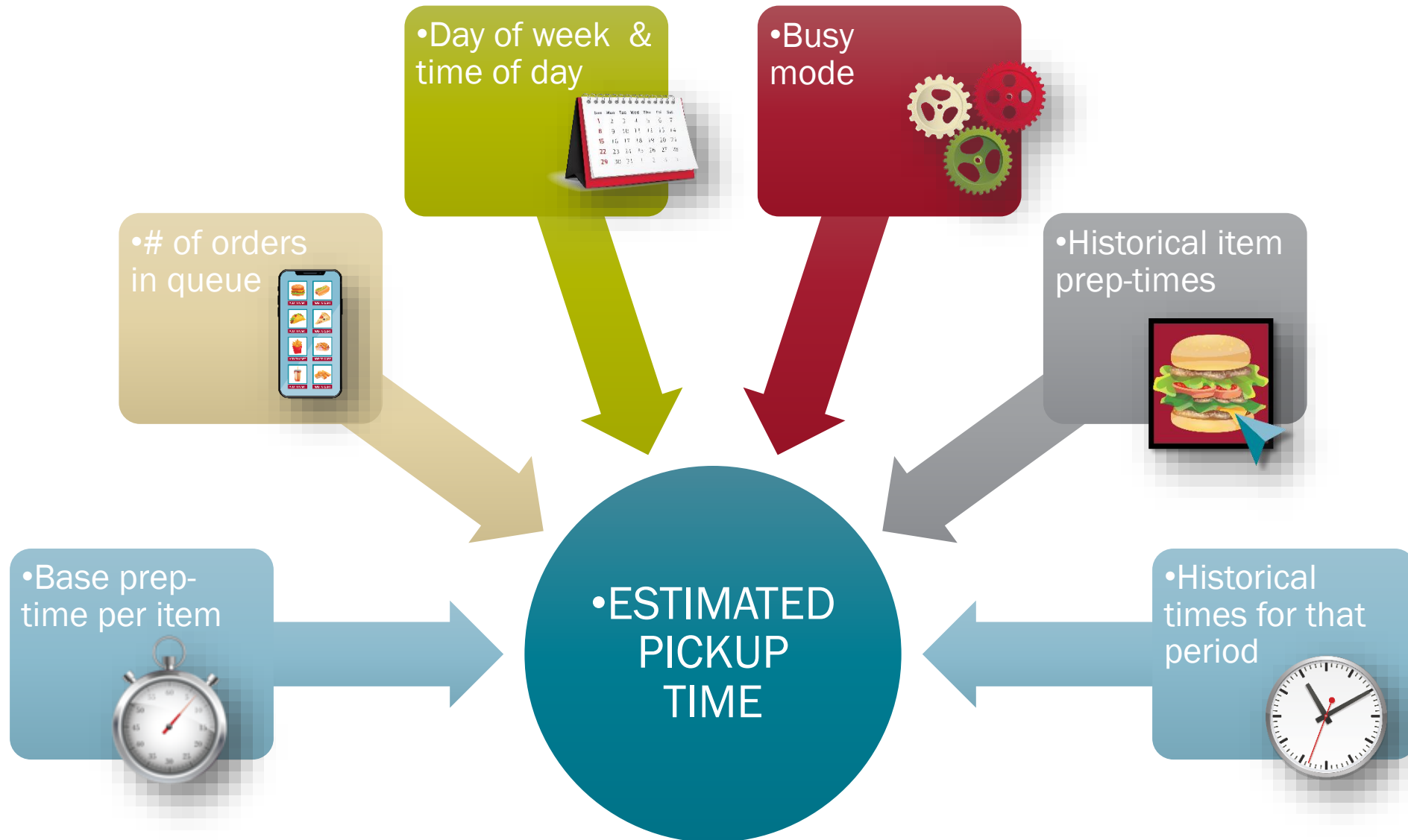


Order Now

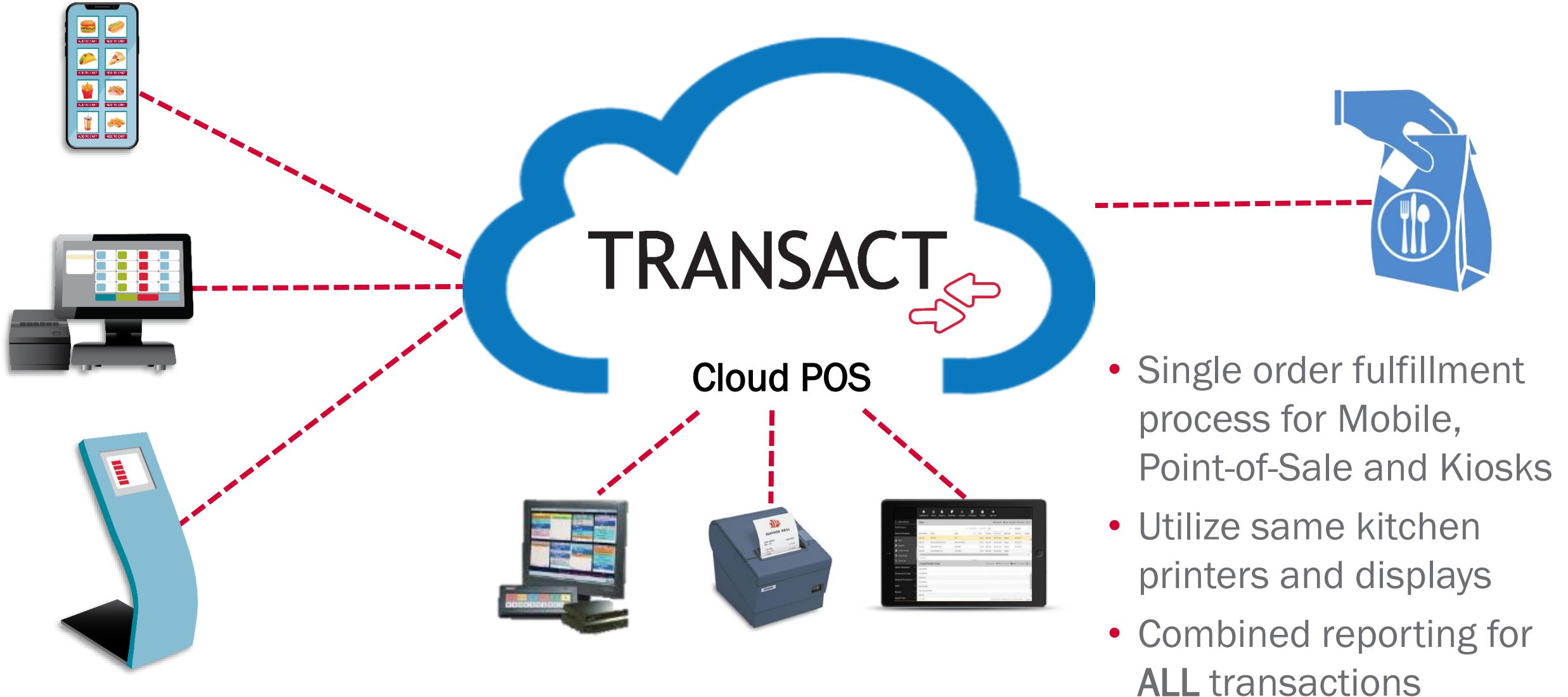
Order Ahead

Check-in

# Our Algorithm

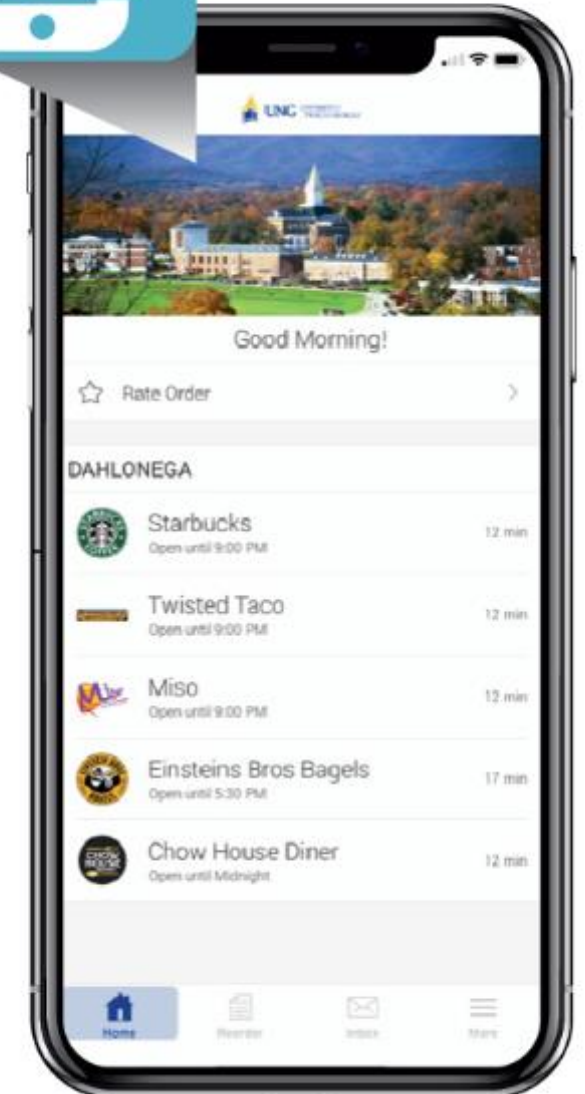


# Transact Mobile Ordering Point-of-Sale Integration: Streamlined Order Processing & Fulfillment





# Examples of Transact client branded Mobile Ordering Apps





[Home](#) / [About Us](#) / [News](#) / Order food items for on-campus curbside or in-store pick up

# ORDER FOOD ITEMS FOR ON-CAMPUS CURBSIDE OR IN-STORE PICK UP

## ABOUT US

### ▼ News

Order food items for on-campus curbside or in-store pick up

- Policies
- Directory
- Licensing
- General FAQs

TUESDAY, MARCH 31, 2020

There are many things you may need right now. Here are some ways we thought we could help.

## Market on Craver Essentials Program

The Market on Craver Essentials Program allows you to order food items and essentials through the NinerDiners Mobile App.

Download the Transact Mobile Ordering app ([iOS](#) or [Android](#)) and select UNC Charlotte, then tap Market on Craver Essentials. First, select the product category (listed across the top) you wish to order from, then tap "Customize" to select items to add to your cart.

You can pay with Declining Balance, Optional Dining Account funds, 49er Account funds or a credit card.

To pick up your order in store, simply show the cashier your receipt. *Don't forget to bring your 49er Card. Your card is required to access the Union building.*

For curbside pick up, drive to Student Union Lane and park near the NinerDiners curbside pick-up sign [near the Student Union loading dock turnaround](#). Call the number on the sign to let us know you have arrived.



**UNC Charlotte Niner Diners**

· April 1 ·

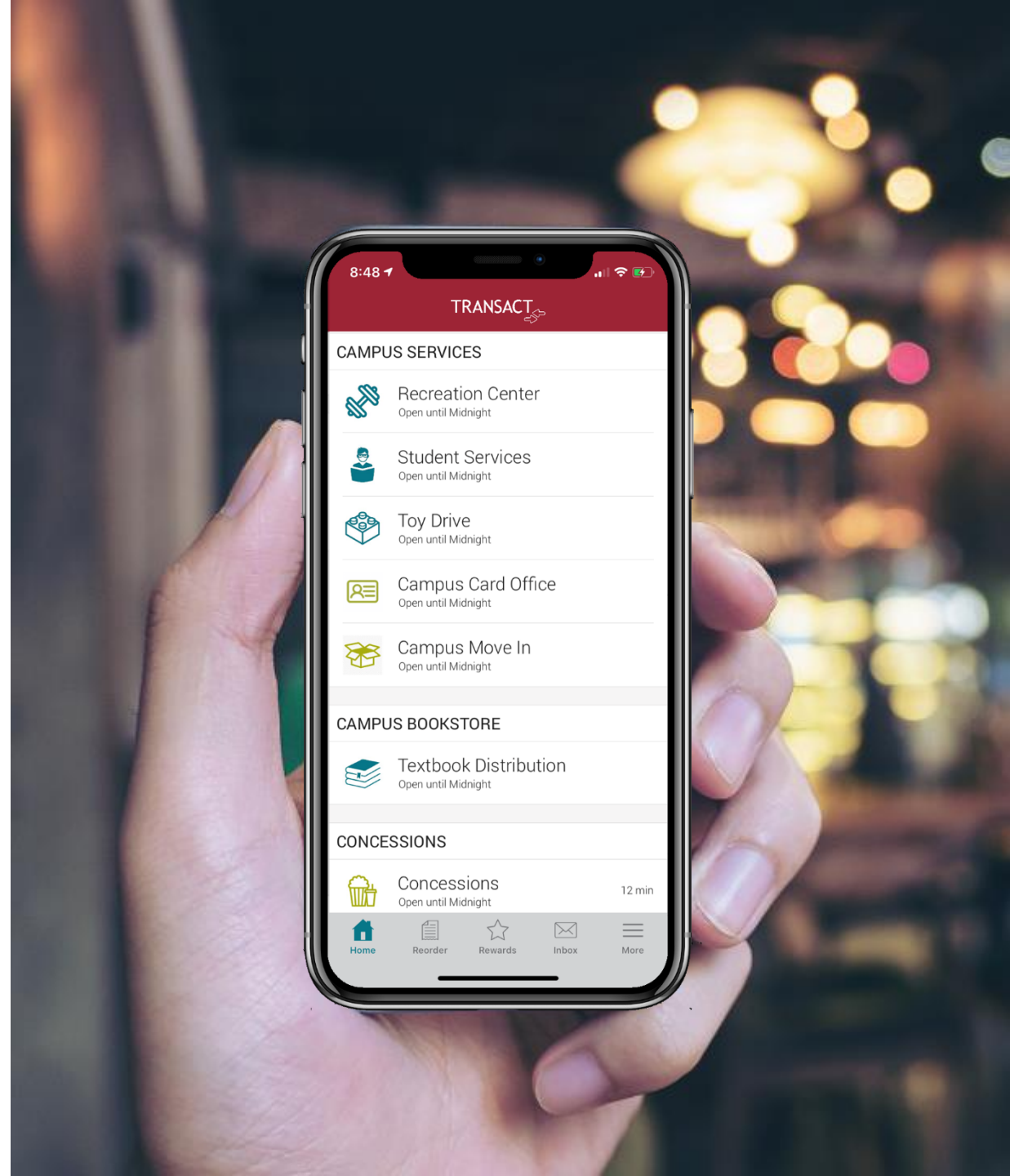
We've launched a food and item pick-up service at Market on Craver! Just download NinerDiners mobile app, place your order & come to the Union for pick up. Check it out <http://ow.ly/MSKf50z1sy5>

The mobile ordering app was instrumental in UNCC setting up an online shop for students who remained on campus to be able to purchase necessities such as: Toilet paper, medicine, microwave meals, soap, etc.



# Using Transact Mobile Ordering to Address COVID-19

- **Contactless Payments**
  - Customer processes own payment
  - Limit interaction with cashier
  - Eliminate exchanging cash
- **Social Distancing**
  - Reduce crowds
  - Faster transaction processing
  - Lessen need to touch public devices



# Dining Hall (AUCE)



**Schedule  
Day/Time  
for Access**



**Limit Number  
of People per  
Time Slot**



**Set Window  
of Time  
to Arrive**



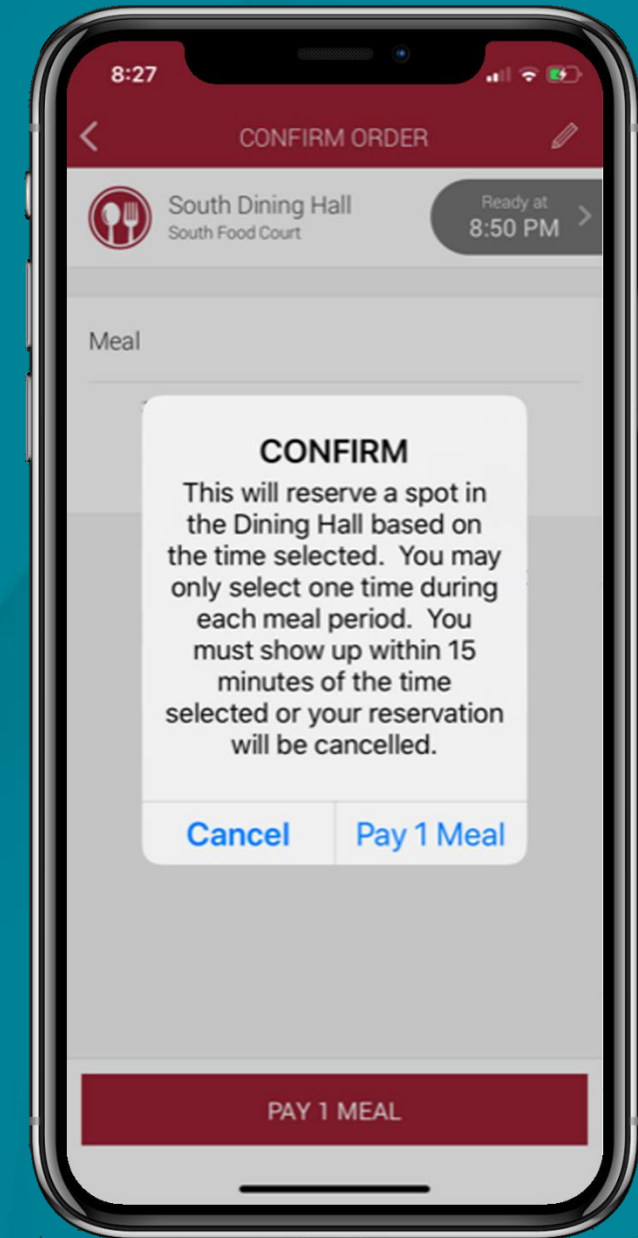
**Deduct Board  
Meal at Scan or  
Reserve Only**

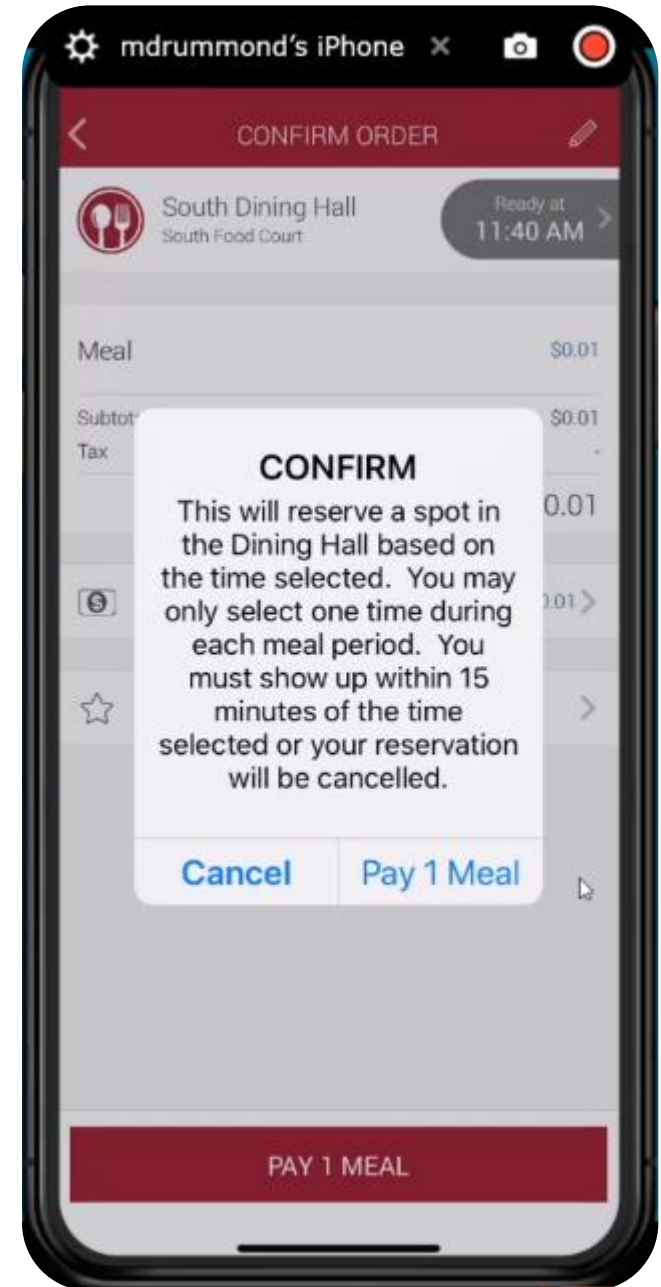
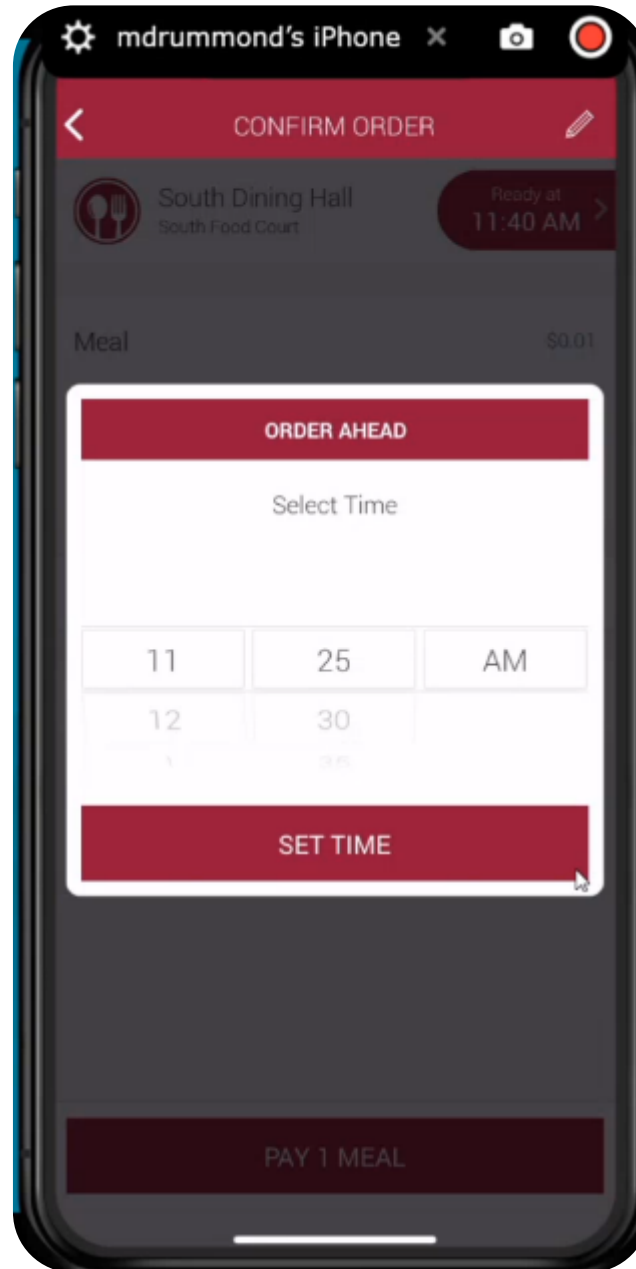
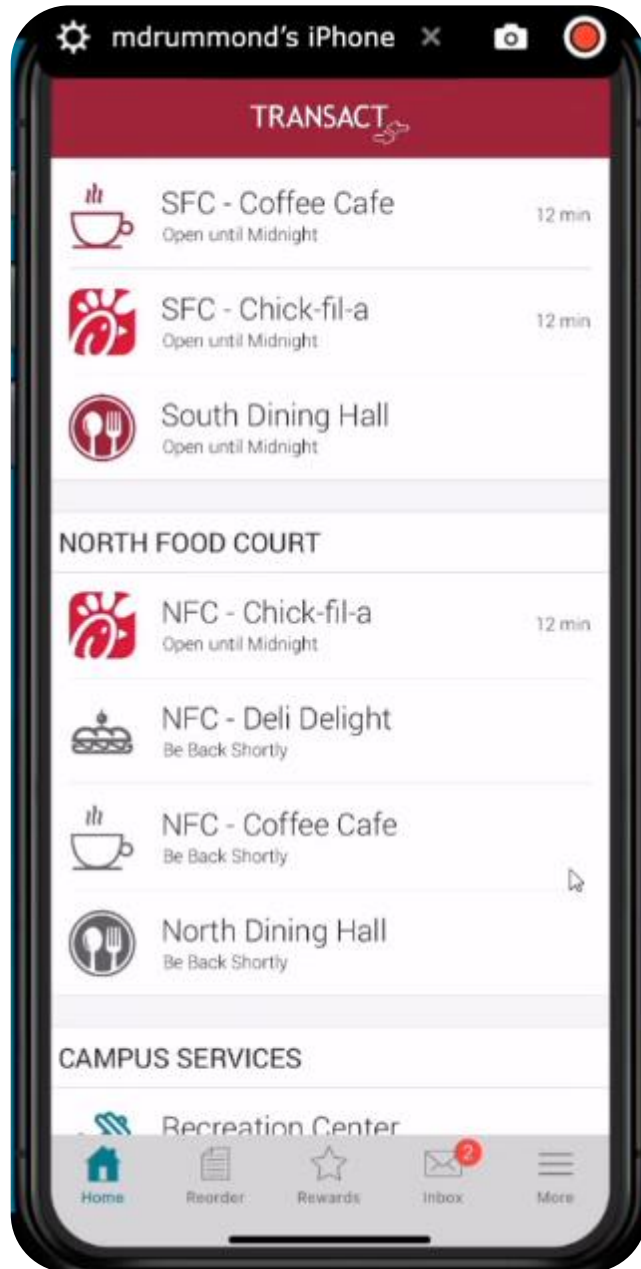


**Scan In & Out to  
View How Many  
in Dining Hall**



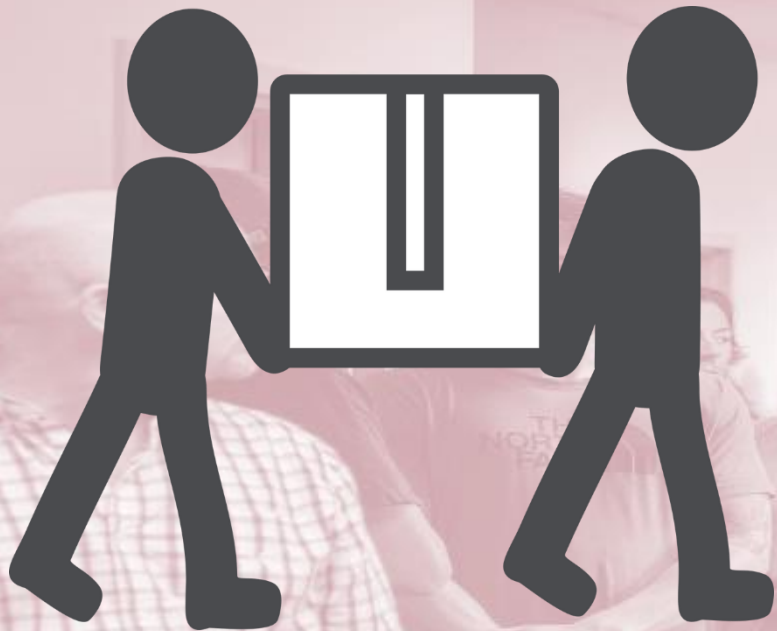
**Set Max  
Capacity Limit**



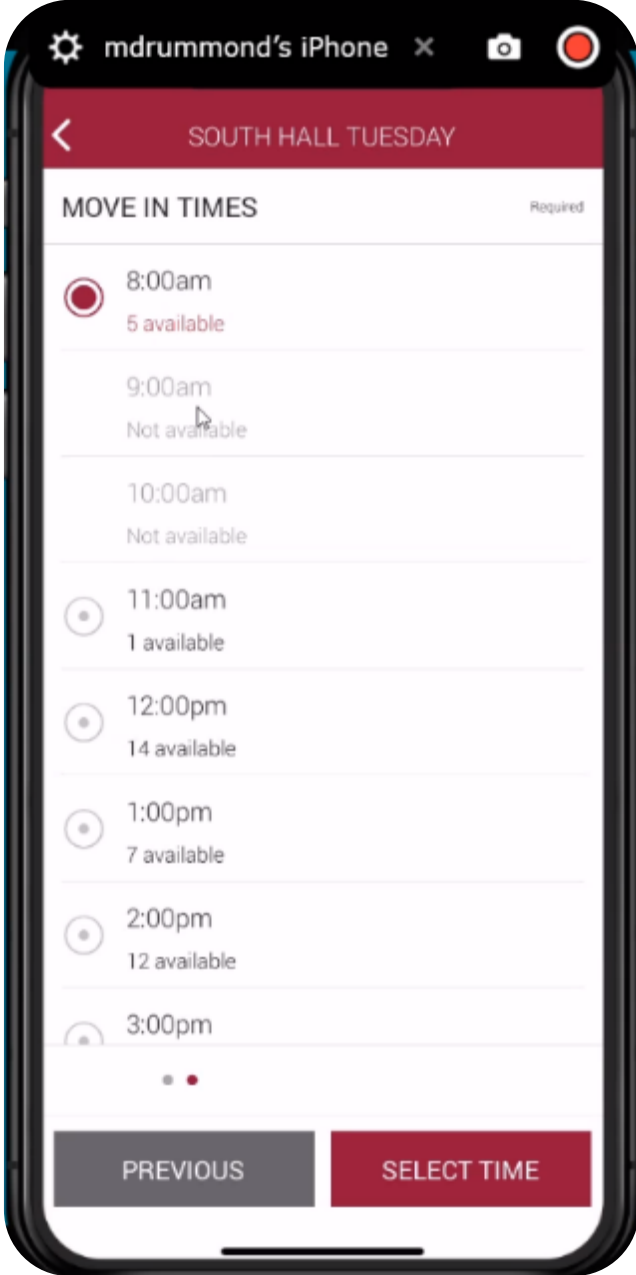
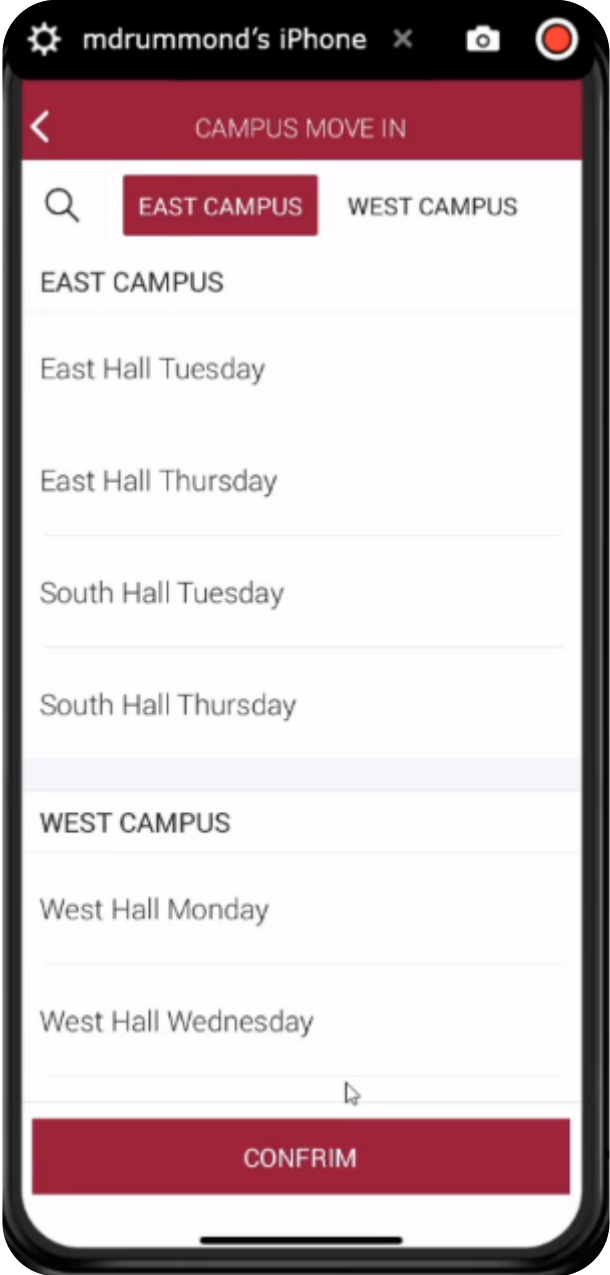
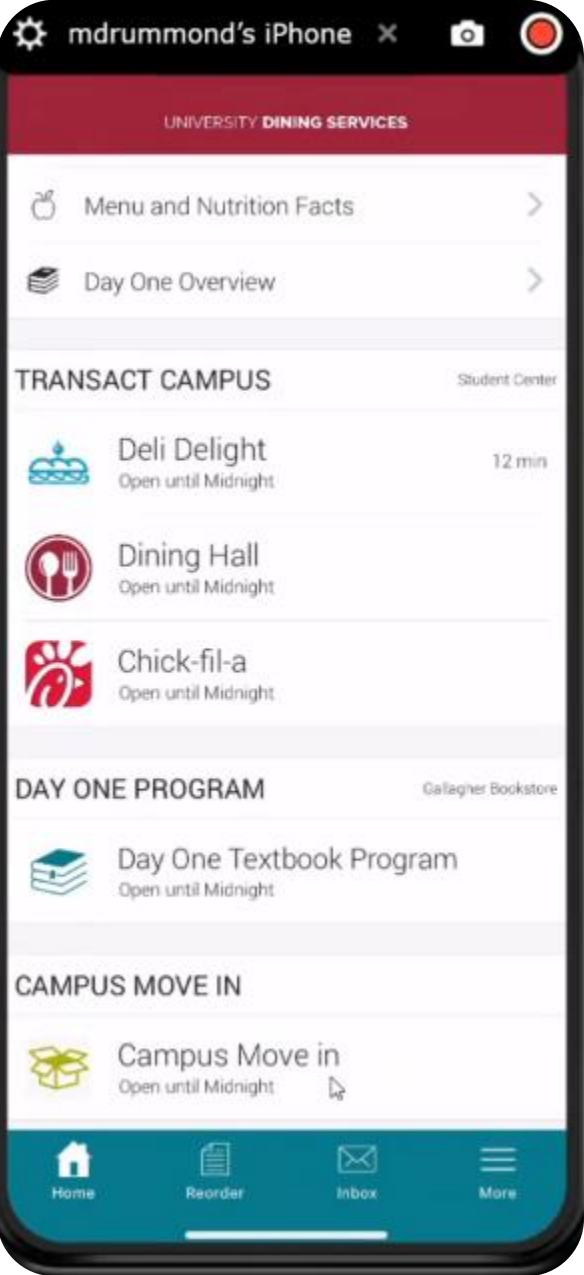




# Campus Move-In



- Schedule Time for Move-In
- Select Residence Hall, Day and Time
- Limit Number of Students per Time Slot
- Use Push Notifications and Inbox Messages



# Campus Credential / Course Materials



Schedule  
Time for  
Pickup



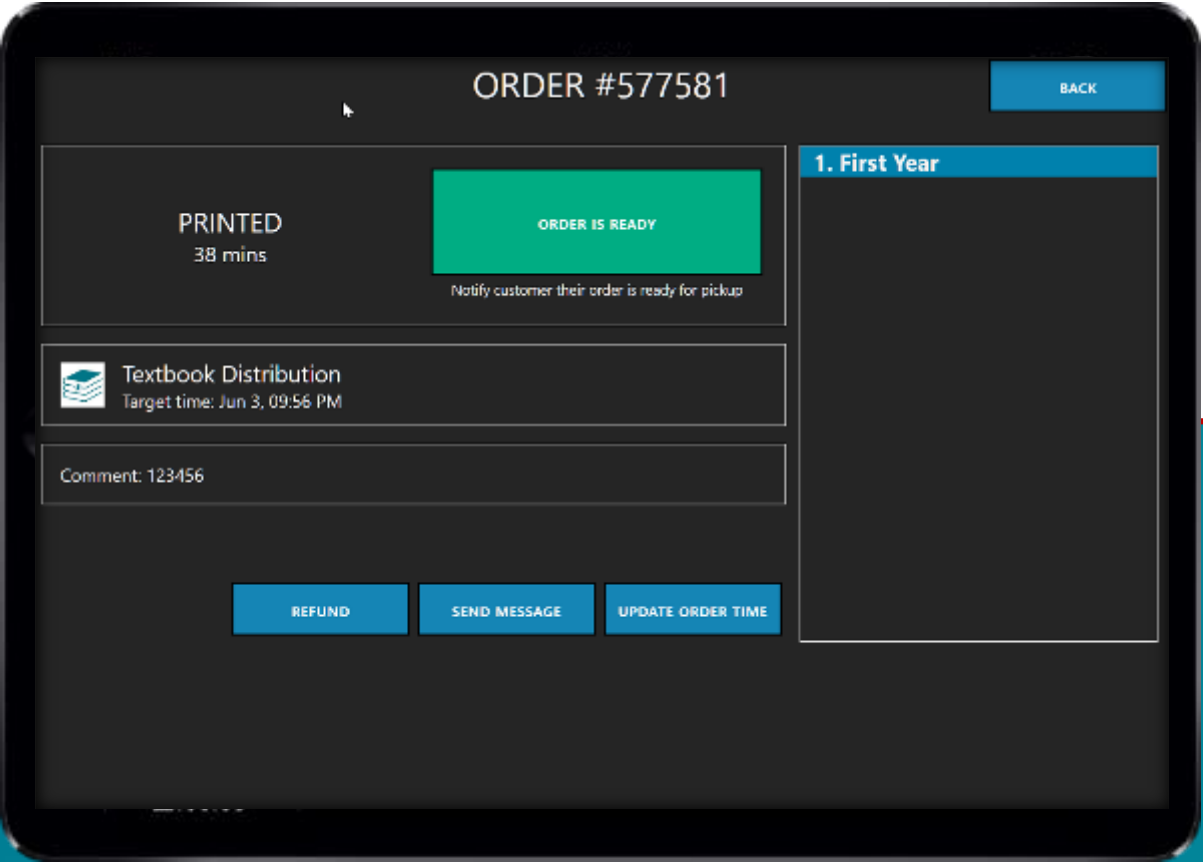
Pay for  
ID Card  
Charges

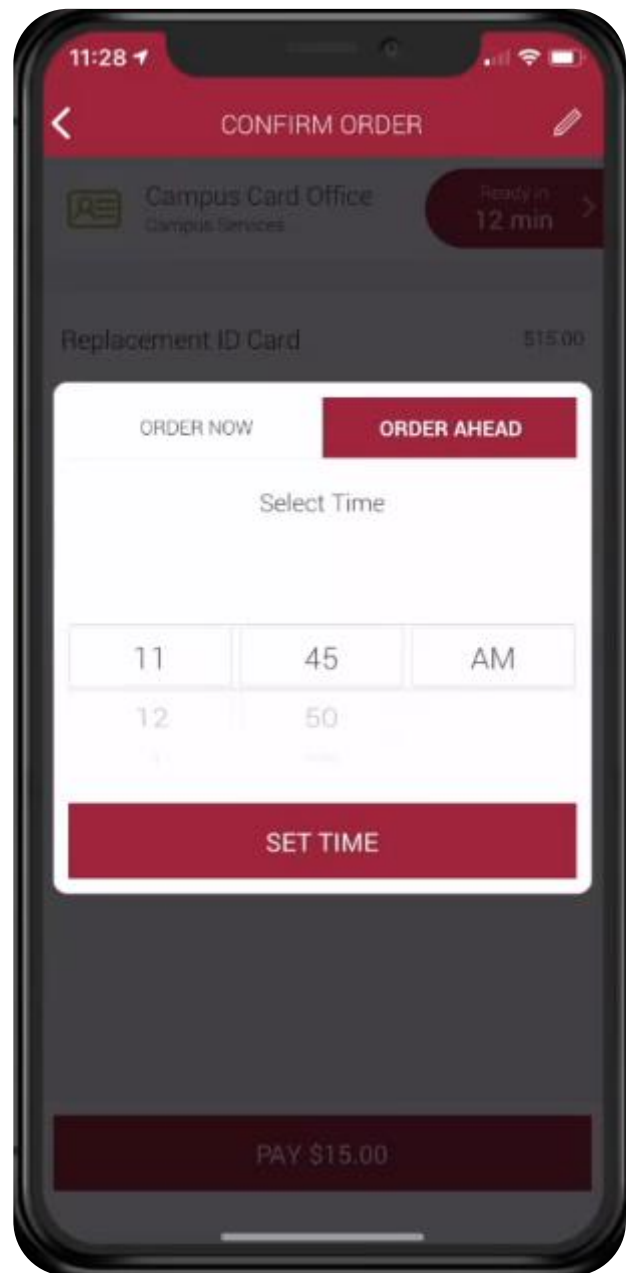
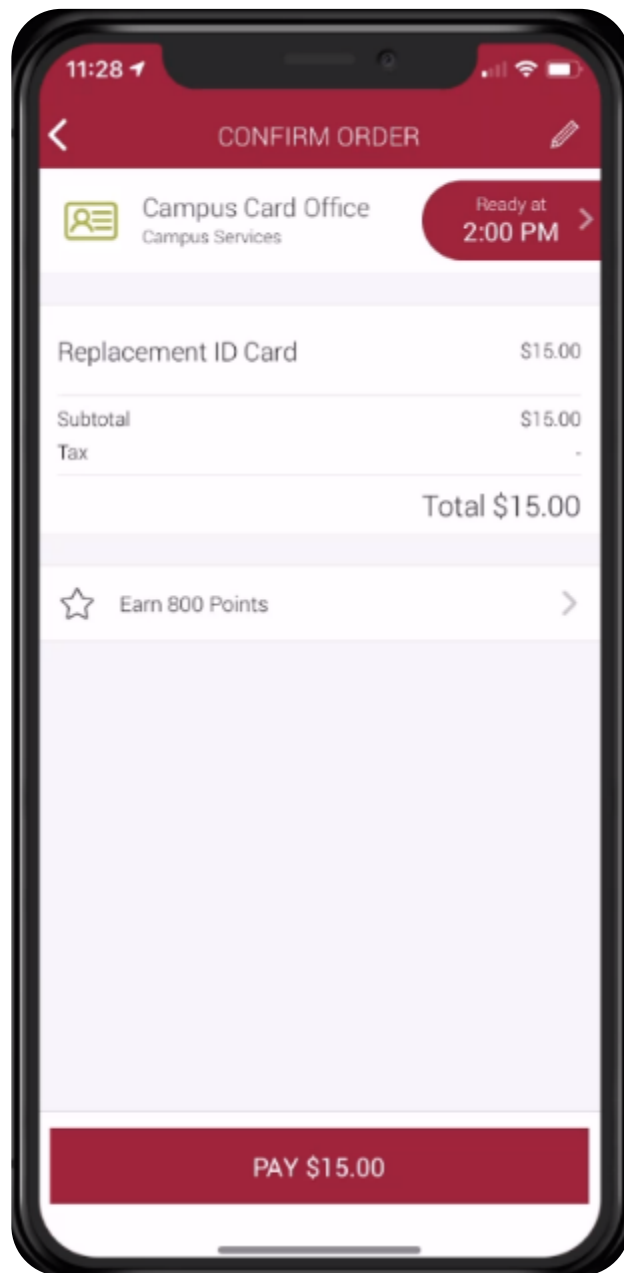


Schedule  
Days Ahead

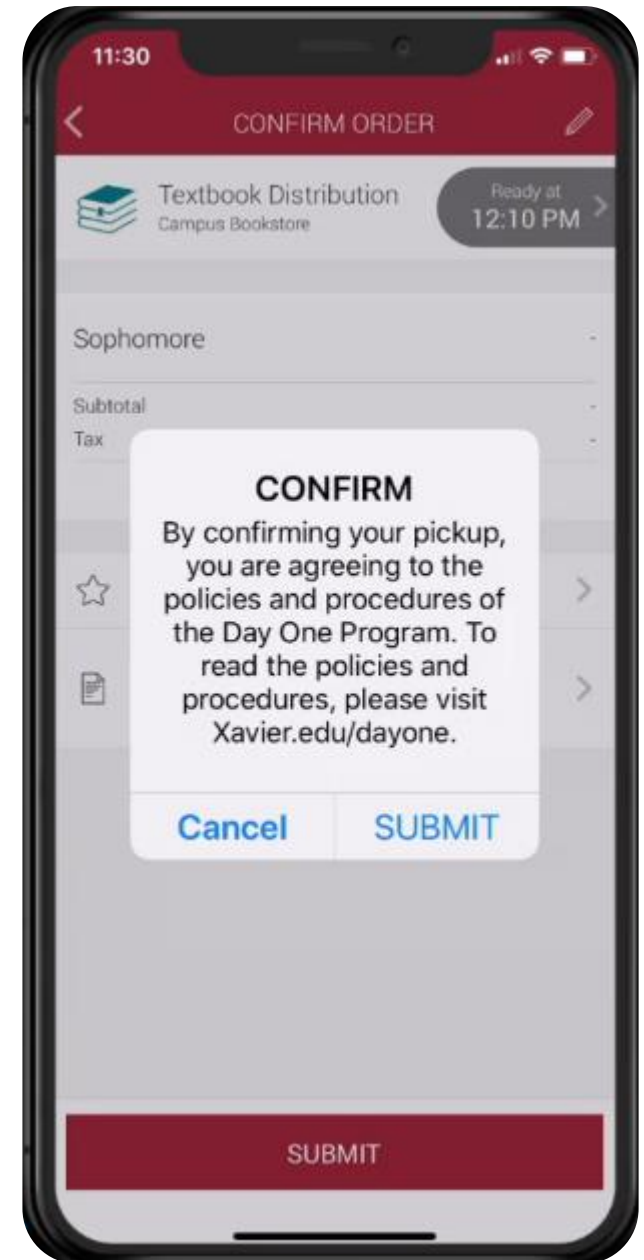
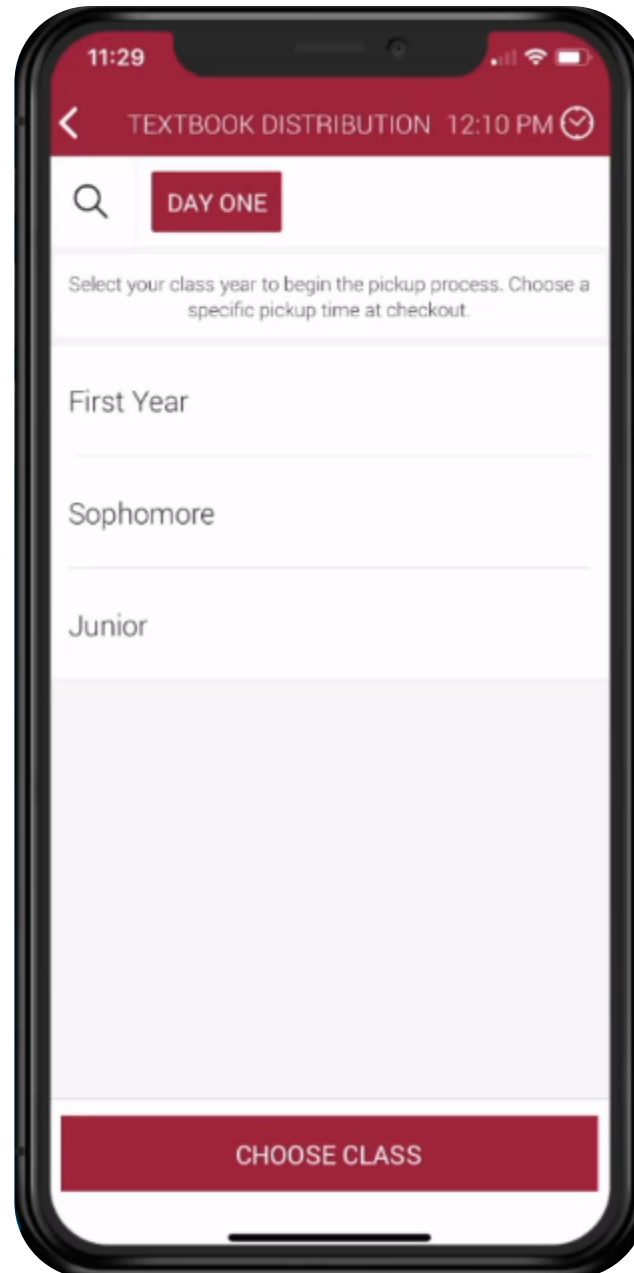
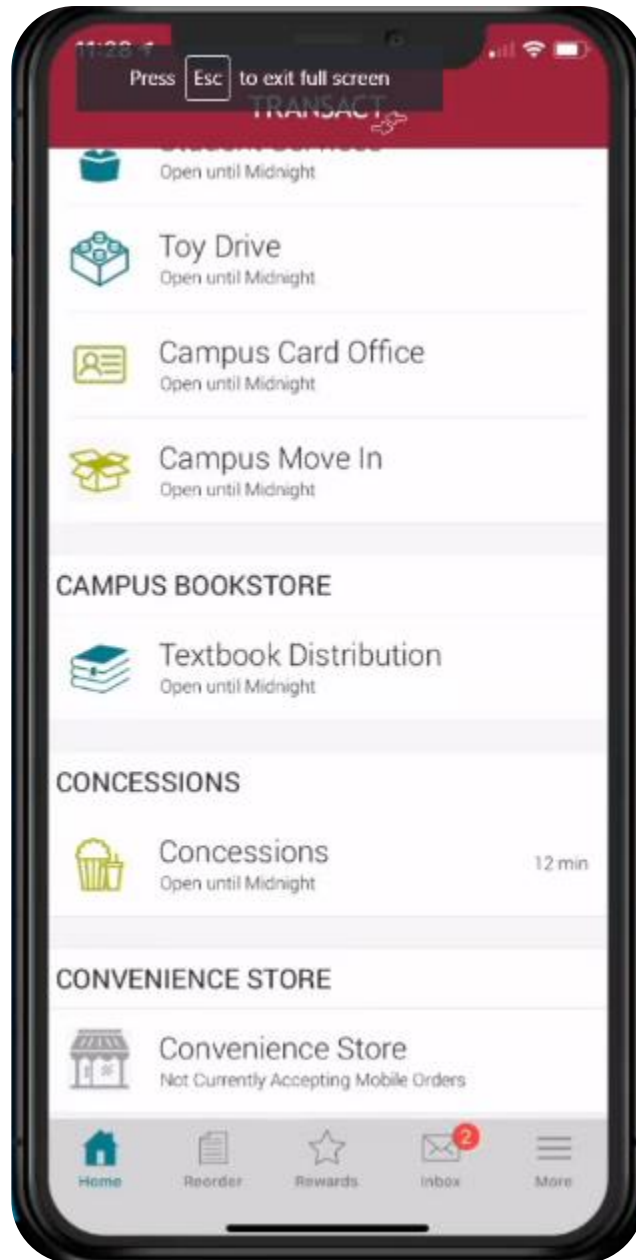


Ready Push  
Notification









# Questions & Answers



# TRANSACTION



# Welcome Back!

## Using Mobile Solutions to Safely Reopen Your Campus

### Q&A



**Dan Gretz**  
Sr Channel Mgmt  
Director  
Transact Campus

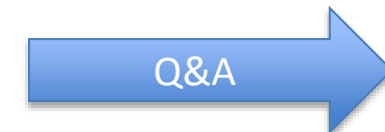


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Have a question for our presenters? Submit it through the [Q&A](#) at the right.



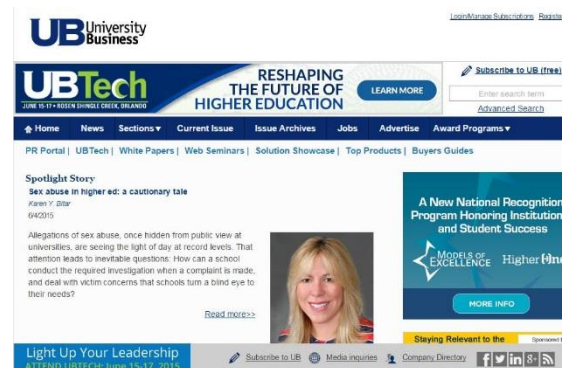


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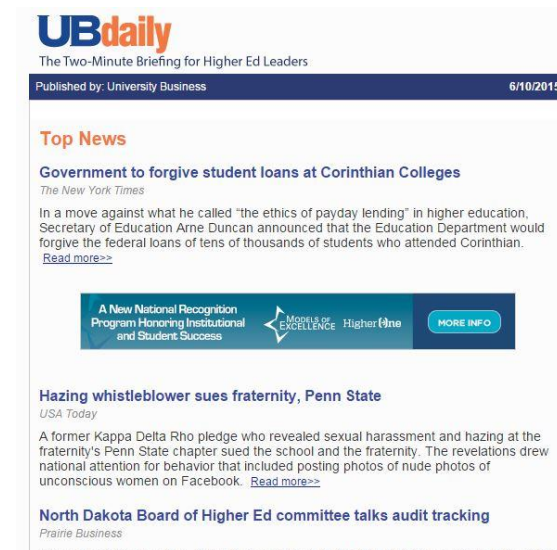
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